



A note from Dr. Vermette

We've missed seeing your smiling faces recently! Our office just isn't the same without you. We want to keep you updated on what's happening and let you know what you can expect from Vermette Orthodontics over the next few weeks.

There's no denying we've all been through a lot in the last month or two, and it's probably safe to say that most of us are looking forward to resuming our normal habits and routines as soon as possible. While recommendations and guidelines change frequently, one thing will always remain the same: our commitment to the safety of our patients, staff, and community!

While the office has been closed, we've been working hard behind the scenes to ensure we can reopen safely and efficiently. Infection control has always been a top priority for our practice, and we will continue to provide comfortable, safe, and effective orthodontic care once we're able to resume our regular business hours. All of our patients' appointments are currently being confirmed, so rest assured if you have not been contacted, you will be.

Vermette Orthodontics follows the infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA.) We stay up to date on all new rulings and guidance issued to ensure we're adhering to the most current information and recommendations.

Due to this, you may notice some changes when the time comes for your next appointment. We've put these procedures in place to help protect both our patients and our staff.

They include:

- communicating with you beforehand to ask some screening questions. You'll be asked these same questions again when you enter the office.
- greeting you before entering the office in order to reduce waiting times and lessen the number of people in the reception area at any one time.
- providing hand sanitizer for you to use as you enter the office. There will also be sanitizer available in the reception area and other places around the office for you to use as needed.
- no longer offering magazines in the reception area, or stocking the coffee station, as these items are difficult to keep clean and disinfected.
- contacting you via text or phone immediately after the in-office appointment of your family member.
- managing appointments to allow for appropriate social distancing between patients. This may result in fewer scheduling options for your appointment.

If you have any questions about the steps we're taking to keep you safe and your orthodontic treatment on track, we're happy to answer them! The best way to get in touch with us right now is by emailing info@vermetteortho.com or texting us via the homepage of our website: <https://www.vermetteortho.com/>.

Thank you for sticking with us through these uncertain times! You are family to us, and we appreciate you so much. We hope to see you back in the office soon!

Keep smiling and stay safe,

Dr. V